



Maintenance Contracts | Trouble Shooting | Hardware & Software Upgrading |

“Excellence in EPOS For Your Business Needs”

EPOS Maintenance

Maintenance Contracts

EPOSability provides prompt, reliable and accountable maintenance for large retail stores across the UK. These contracts include multi-channel operations, covering hardware, software, Back Office Servers, Kiosks, Web Terminals, Switches, Routers, Peripherals, Printers, Networks and Virtual Private Networks.



Service Level Agreements are built into our contracts, ensuring a transparent level of service; with executive reporting provided for monitoring purposes. Our graded network of EPOS Engineers (spread across the UK) ensure quick response times, with appropriate levels of support provided.

Trouble Shooting

EPOSability Field Engineers are trained, tested and graded in relation to our specific clients’ EPOS infrastructure; aiding in first-time fault resolution. We operate a Telephonic Service Helpdesk, as well as a Web Based Helpdesk. The option of basic training is provided as standard to aide in minimising unnecessary call-outs.



Hardware & Software Upgrading

EPOSability provides Hardware & Software upgrading and maintenance. Our technical expertise and key partnerships allows EPOSability to analyse, recommend, procure, install and support upgrades.



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EPOS Consulting



EPOS Support



EPOS Maintenance



EPOS Deployment

EPOSability

MANAGING YOUR EPOS SOLUTIONS

VALUE

INTEGRITY

EXPERTISE

PROFESSIONALISM